

# IMPORTANT PUBLIC NOTICE

To all occupants and residents of \_\_\_\_\_ (*system name*)

The \_\_\_\_\_ (*system name*) will be conducting smoke testing of the sanitary sewer systems. The testing will be conducted \_\_\_\_\_ (*dates*). This smoke testing will involve opening and entering of manholes in streets and public utility easements. An important task of the testing will be to locate breaks and defects in the sewer system. The smoke will also reveal sources of where storm and other surface water entering the sewer system.

A special, non-toxic smoke will be used in these tests. This smoke is manufactured for this purpose, leaves no residuals or stains and has no effects on plant or animal life. The smoke has a distinctive, but not unpleasant, order. Visibility and odor last only a few minutes, where there is adequate ventilation.

Because the plumbing appliances in your house or building are connected to the sanitary sewer system, some of this smoke may enter your house or place of business if the:

- Vents connected to your building's sewer pipes are inadequate, defective or improperly installed.
- Traps under sinks, tubs, basins, showers and other drains are dry, defective, improperly installed or missing.
- Pipes, connections and seals of the wastewater drain system in and under your building are damaged, defective, have plugs missing or are improperly installed.

All residents are advised that if traces of this smoke or its order enter your house or building, it is an indication that gases and odors from the sewer may also enter. These can be both unpleasant and dangerous as well as a health hazard to the occupants. Location, identification and correction of the source of smoke that enters your house is urgently advised.

A photograph will be taken of leaks occurring in the system. In order to do so, our representatives may have to enter your yard, depending on where the leaks are located. At no time will it be necessary for our representatives to enter your home. We would appreciate your cooperation in allowing the photographer to take pictures.

The information gained from this testing will be used to improve your sewer services and may reduce the eventual cost to utility customers.

While the \_\_\_\_\_ (*system name*) will render all possible cooperation, **the correction of any defects in the pipes and sewer lines on private property is the responsibility of the owner. The services of a professional plumber are advised.**

**If you have any questions or desire more information, please contact the**

\_\_\_\_\_ (*system name*)

\_(\_\_\_\_\_)\_\_\_\_\_ (*system phone number*)

**During regular office hours**