

24-Hour Operation Specialist Technical Agendas

07/16/24

2nd Floor

(all topics in all classrooms have been approved for operator credit hours in both Water & Wastewater)

Management Topics

Board Room

7/16/2024

08:00 AM -- 09:00 AM -- Layers of Defense -- Outlining a Strategy for Protecting Your Organization's Assets (Cyber Security): *Greg Gray, Meridian Cooperative*

09:00 AM -- 10:00 AM -- Water System Grade Rule: *Jennifer Kihlken, La Department of Health*

10:00 AM -- 11:00 AM -- Water System Grade Rule Extra Credit: *Blake Fogleman, La Department of Health*

11:00 AM -- 01:00 PM -- Lunch and Welcome Address with Guest Speakers: *Pat Credeur, LRWA Executive Director; Rusty Reeves, LRWA Deputy Director; Jeff Landry, Louisiana Governor; John O'Connell, NRWA Board President & New York Rural Water Association Board Member; Amanda Ames, LDH Chief Engineer; and Karen White, Governor's Office Designee, Delta Regional Authority*

01:00 PM -- 02:00 PM -- NetDMR Tips & Tricks and Reporting 101: *Kathy Huddle, La Department of Environmental Quality*

02:00 PM -- 03:00 PM -- Maximizing Your Billing Software for the Most Financially Efficient Operation of Your Water/Utility Systems: *Bree Carraway, Carraway Computer Systems LLC*

03:00 PM -- 06:00 PM -- Technology Tour/Meet & Greet Exhibitors *(coliseum with appetizers)*

Wastewater Topics

City Side Foyer

7/16/2024

08:00 AM -- 09:00 AM -- Technology Update - Lagoon Master Subsurface Aerator: *Jerry Bidleman, Technautic International, Inc. dba Reliant Water Technologies*

09:00 AM -- 10:00 AM -- PFAS Test Method EPA 8327/ASTM D8421 & D8535 -- Faster TAT and Lower Cost: *Paul R. Jackson, Pace Analytical Services, LLC*

10:00 AM -- 11:00 AM -- Techniques, Tips and Tricks to Utility Locating: *Gene Dahle, Ferguson Waterworks*

11:00 AM -- 01:00 PM -- Lunch and Welcome Address with Guest Speakers: *Pat Credeur, LRWA Executive Director; Rusty Reeves, LRWA Deputy Director; Jeff Landry, Louisiana Governor; John O'Connell, NRWA Board President & New York Rural Water Association Board Member; Amanda Ames, LDH Chief Engineer; and Karen White, Governor's Office Designee, Delta Regional Authority*

01:00 PM -- 02:00 PM -- Using Smart Technology for Reducing SSO's and Track I&I Problems: *Andy Brown, D&W Systems*

02:00 PM -- 03:00 PM -- Developing Your Standard Operating Procedures: *Loyd Rawlings, USABluebook*

03:00 PM -- 06:00 PM -- Technology Tour/Meet & Greet Exhibitors *(coliseum with appetizers)*

Water Topics

Lake Side Rosa Hart Theatre Foyer

7/16/2024

08:00 AM -- 09:00 AM -- Hands on Chlorine Residual Monitoring: *Kristen Hungerford, La Department of Health*

09:00 AM -- 10:00 AM -- Operator Certification Rule: *Esteban "Stone" Gonzalez, La Department of Health (Operator Certification Department)*

10:00 AM -- 11:00 AM -- Water Well Rehab 101: *Stuart Lambert, Layne Christensen Company*

11:00 AM -- 01:00 PM -- Lunch and Welcome Address with Guest Speakers: *Pat Credeur, LRWA Executive Director; Rusty Reeves, LRWA Deputy Director; Jeff Landry, Louisiana Governor; John O'Connell, NRWA Board President & New York Rural Water Association Board Member; Amanda Ames, LDH Chief Engineer; and Karen White, Governor's Office Designee, Delta Regional Authority*

01:00 PM -- 02:00 PM -- Service Line Renewal: *Reed Matthew, Dresser Utility Solutions, Inc./Dresser Water (Innovative Flow Solutions)*

02:00 PM -- 03:00 PM -- Tank Cleanouts and Inspections to Ensure Regulatory Compliance, Water Quality, and Effective Maintenance: *Teddy Krein, Maguire*

03:00 PM -- 06:00 PM -- Technology Tour/Meet & Greet Exhibitors *(coliseum with appetizers)*

Water/Wastewater Topics

Contraband Room

7/16/2024

08:00 AM -- 09:00 AM -- The Revenue-Loss Crisis for Rural Water Utilities: *Dantario Dansby, ServLine by HomeServe*

09:00 AM -- 11:00 AM -- Service Line Inventory Requirements and LCRI Update: *Jeremy Harris, La Department of Health*

11:00 AM -- 1:00 PM -- Lunch and Welcome Address with Guest Speakers: *Pat Credeur, LRWA Executive Director; Rusty Reeves, LRWA Deputy Director; Jeff Landry, Louisiana Governor; John O'Connell, NRWA Board President & New York Rural Water Association Board Member; Amanda Ames, LDH Chief Engineer; and Karen White, Governor's Office Designee, Delta Regional Authority*

01:00 PM -- 02:00 PM -- LDH Updates: *Amanda Ames, La Department of Health*

02:00 PM -- 03:00 PM -- Upgrading Louisiana Lagoons to Meet more Stringent Effluent Requirements for BOD, TSS and Nutrient Removal: *Tom Birkeland, Lemna Environmental Technologies (Bar Environmental)*

3:00 PM -- 6:00 PM -- Technology Tour/Meet & Greet Exhibitors *(coliseum with appetizers)*