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## Circuit Rider Services Available to Eligible Systems

The NRWA Circuit Rider Program, funded by the United States Department of Agriculture-Rural Development (USDA-RD), provides hands-on technical assistance to eligible water systems by request at no charge to the system. Personal and professional technical assistance is at the heart of the NRWA Circuit Rider Program.

NRWA provides a nationwide experienced team of drinking water professionals to offer hands-on training and technical assistance to water utility managers, boards, and Operations Specialists. The assistance is designed as on-site, hands-on, activity-based training where participants take ownership in learning and are empowered to resolve their current and future problems. This program is designed to protect USDA-RD's current water utility infrastructure investments and help plan for a more sustainable future.

## Some of the assistance and services provided by Circuit Riders include:

- Identify and evaluate affordable solutions to drinking water problems in rural areas
- Assist systems to rapidly respond and recover after natural and man-made emergencies such as hurricanes, earthquakes, tornadoes, floods, wildfires, ice storms and a health pandemic, including COVID-19
- Protect the environment and public health by improving treatment processes
- Improve financial sustainability through better management practices, more efficient operations, and assistance with financial loan/grant application
- Enhance compliance with drinking water regulations
- Aid with all aspects of water utility management, finance, operation and maintenance, regulatory compliance, energy efficiency and loan/grant applications

## YOUR SATISFACTION IS OUR PRIORITY

To determine your system's eligibility and/or request assistance, please contact your state USDA-RD office: https://www.rd.usda.gov/la

or Louisiana Rural Water Association: https://lrwa.org/

National Rural Water Association <u>www.nrwa.org</u> 2915 S. 13th Street Duncan,

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